

## CRRC Service and Collaborative Partner Planning Chart

*The following chart is designed to serve as a guide for planning CRRC services. The left column provides the list of services that are included in the CRRC Model. Each CRRC site should determine if the service will be provided on-site, off-site or in multiple locations. The goal is to make as many services directly available to the veteran as possible, and to provide easy/rapid access to all off-site services. The chart provides examples of VA and non-VA partners who may provide services and be engaged as part of CRRC planning. Each CRRC will have its own configuration of partners based on community need.*

✓	CRRC Services	On Site	Off Site	Potential Partners		Status
				VA Partners	Non-VA Partners	
	Food Services <ul style="list-style-type: none"> <li>• Breakfast</li> <li>• Lunch</li> <li>• Dinner</li> <li>• Food pantry</li> </ul>	X	X X X	• Non-perishable food donations by veteran groups	• Father Woody's Soup Kitchen • Variety of local churches serve meals • Denver Rescue Mission • The Gathering Place • Salvation Army • Metro Care Ring Food Bank • Hunger Free Colorado • ACT Resource Center	
	Shelter Access	X	X	• National Call In Center for Homeless Veterans • on-site referrals by CRRC staff	• Salvation Army • Denver Rescue Mission • Volunteers of America • Samaritan House	
	Hygiene/Appearance <ul style="list-style-type: none"> <li>• Shower</li> <li>• Restroom</li> </ul>	X X X		• CRRC has shower, restroom & laundry on-site	• St. Francis Day Shelter • The Gathering Place	

	<ul style="list-style-type: none"> <li>• Access to toiletries</li> <li>• Hair cuts</li> <li>• Hair dresser</li> </ul>		X X	• Toiletries donated by veteran groups		
	Locker access		X		St. Francis Day Shelter (walking distance)	
	Clothing Services <ul style="list-style-type: none"> <li>• Men's</li> <li>• Women's</li> <li>• Children's</li> </ul>	X	X	• VAMC Voluntary Svc. Clothing Room	• The Gathering Place (women) • St. Francis Center • Colorado Coalition for the Homeless	
	Communications <ul style="list-style-type: none"> <li>• Telephone</li> <li>• Voice mail</li> <li>• U.S. Mail</li> <li>• Internet access</li> <li>• CRRC WiFi Access</li> </ul>	X  X X X	X	• CRRC phone • VAVS Donated Phone Cards • VA Computer	• St. Francis Day Shelter • Colorado Coalition for the Homeless • The Gathering Place	
	Security services	X	X	VA-CRRC security system	MOA being developed by VA Police Chief & Denver PD	
	Triage Services	X		VA-CRRC staff		
	Economic Assistance Services <ul style="list-style-type: none"> <li>• Veteran Eligibility</li> <li>• Food Stamps</li> <li>• Social Security/SSI</li> <li>• General Assistance</li> </ul>	X  X X	 X X X	• Eligibility/ Enrollment Clerk on site • Homeless Veteran Benefit Assistance on site (scheduled) • Social Security assistance on site (scheduled)	• Social Security • Denver Human Services – general assistance & food stamps • Colorado Coalition for the Homeless – assistance with social security & general benefits • The Gathering Place	
	Case Management Services	X	X	• VA-CRRC staff	• Colorado Coalition for the Homeless	

					<ul style="list-style-type: none"> <li>· St. Francis Center</li> <li>· Samaritan House</li> <li>· The Gathering Place</li> <li>· Volunteers of America</li> <li>· Senior Support Services</li> </ul>	
	Mental Health Services	X	X	<ul style="list-style-type: none"> <li>· VAMC</li> <li>· Vet Resource Center</li> </ul>	<ul style="list-style-type: none"> <li>· Denver Health</li> <li>· Stout Street Clinic</li> <li>· Mental Health Center of Denver</li> </ul>	
	Substance Abuse Services	X	X	<ul style="list-style-type: none"> <li>· VAMC</li> <li>· Vet Resource Center</li> </ul>	<ul style="list-style-type: none"> <li>· Denver CARES (detox)</li> <li>· Salvation Army</li> <li>· Colorado Coalition for the Homeless</li> </ul>	
	Primary Health Services <ul style="list-style-type: none"> <li>• General care</li> <li>• Foot care</li> <li>• HIV testing</li> <li>• Diabetes mgt.</li> <li>• Dental</li> <li>• Vision</li> <li>• Prevention Svcs(flu shots, etc)</li> <li>• Hypertension</li> <li>• Hep C</li> </ul>	X	X X X X X X X X X X	<ul style="list-style-type: none"> <li>· VAMC Ambulatory/ Primary Care</li> <li>· Veterans Stand Down</li> <li>· Homeless Veteran Dental Assistance</li> <li>· Domiciliary Care (opens 2012)</li> </ul>	<ul style="list-style-type: none"> <li>· Stout Street Clinic</li> <li>· Denver Health</li> <li>· Eastside Clinic</li> <li>· Westside Clinic</li> <li>· Inner City Health Clinic</li> </ul>	
	Women's Veterans Services	X	X	<ul style="list-style-type: none"> <li>· VA Women's Benefits Coordinator</li> <li>· VA Women's Health Clinic</li> </ul>	<ul style="list-style-type: none"> <li>· The Gathering Place</li> <li>· Volunteers of America</li> <li>· The Delores Project</li> </ul>	

Peer Recovery/Mentoring Services	X	X	<ul style="list-style-type: none"> <li>· VAMC Recovery Specialist</li> <li>· VA Peer Specialists on site</li> <li>· Life Skills Center</li> </ul>	<ul style="list-style-type: none"> <li>· NAMI</li> <li>· Mental Health America of Colorado</li> <li>· We Can!</li> <li>· The Gathering Place</li> </ul>	
Housing Services <ul style="list-style-type: none"> <li>• Counseling</li> <li>• Education</li> <li>• Referral</li> </ul>	X	X	<ul style="list-style-type: none"> <li>· HUD VASH</li> <li>· GPD</li> <li>· Valor Point – Homeless Domiciliary</li> <li>· Referral to local resources</li> <li>· Housing Case Management</li> </ul>	<ul style="list-style-type: none"> <li>· Denver Housing Authority</li> <li>· Colorado Division of Housing</li> <li>· Senior Support Services</li> <li>· Colorado Coalition for the Homeless</li> </ul>	
Vocational/Employment Services <ul style="list-style-type: none"> <li>• Dept of Labor(DOL)</li> <li>• VA CWT/Supported Employment</li> </ul>	X	X	<ul style="list-style-type: none"> <li>· Compensated Work Therapy</li> <li>· HVSEP (on site)</li> </ul>	<ul style="list-style-type: none"> <li>· Bayaud Enterprises</li> <li>· Bo Matthews Center for Excellence</li> <li>· Colorado Coalition for the Homeless</li> <li>· Denver Urban Ministries</li> <li>· Gathering Place</li> <li>· Homeless Veteran Re-integration Program</li> <li>· St. Francis Center</li> </ul>	
Legal Services	X	X	<ul style="list-style-type: none"> <li>· Veteran Justice Outreach – on site</li> </ul>	<ul style="list-style-type: none"> <li>· Colorado Legal Services</li> <li>· Legal Aid Foundation of Colorado</li> <li>· Colorado Bar Association – Pro Bono Project</li> </ul>	

	Social Enrichment Opportunities	X	X	<ul style="list-style-type: none"> <li>· Veteran Drop-In Groups (on site)</li> <li>· Veteran Recreation opportunities (on site)</li> <li>· Life Skills Center (VAMC)</li> </ul>	<ul style="list-style-type: none"> <li>· The Gathering Place</li> <li>· Father Woody's Haven of Hope</li> <li>· St. Francis Center</li> <li>· Senior Support Services</li> </ul>	
	Transportation Services	X	X	<ul style="list-style-type: none"> <li>· van will provide transportation between the CRRC, VAMC &amp; other sites</li> <li>· tokens donated by veteran groups</li> </ul>	<ul style="list-style-type: none"> <li>· Denver Light Rail</li> <li>· Denver Bus</li> </ul>	

\*Veterans Service Organizations include groups such as American Legion, AMVETS, Disabled American Veterans (DAV), and Veterans of Foreign Wars (VFW), among others.

\*Spiritual/Faith Based Organizations includes groups such as Catholics Charities, Jewish Family Services, Goodwill Industries, Salvation Army and Volunteers of America, among others.